



# सी एस आई आर - केन्द्रीय यांत्रिक अभियांत्रिकी अनुसंधान संस्थान CSIR - CENTRAL MECHANICAL ENGINEERING RESEARCH INSTITUTE

(सीएसआईआर का एक संघटक संस्थापन, भारत सरकार)

(A Constituent Establishment of CSIR, Govt. of India)

महात्मा गांधी एवेन्यू

दुर्गापुर - 713209, भारत

Mahatma Gandhi Avenue

Durgapur - 713209, India



## CSIR-CMERI TENDER DOCUMENT

GST No. 19AAATC2716R2ZB

No. PUR/61/MPML/AMC/AP/2022-23

Dated: 30.06.2022

To

M/s. DUCOM INSTRUMENTS PVT. LTD.,

No. 477/A, 4<sup>th</sup> Phase, Peenya Industrial Area,

Bangalore-560058

Email: [info@ducom.com](mailto:info@ducom.com)

<b>Sub.</b>	<b>Non-Comprehensive Annual Maintenance Contract of High Temp Vacuum Pin on Disc Tribometer (Make: DUCOM), Model: TR-20 HTVT (For 1 Year)</b>
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Dear Sir,

Director, CSIR-CMERI, Durgapur-713209, invites E-Bids for Non-Comprehensive Annual Maintenance Contract of High Temp Vacuum Pin on Disc Tribometer for 01 year described in detail as below.

Kindly, submit your E-Bid / Quotation within 10 days from receipt of tender document confirming to our terms and conditions mentioned hereunder.

Sl.No	Description of Services	Qty
1.	<p><b>Non-Comprehensive Annual Maintenance Contract of High Temp Vacuum Pin on Disc Tribometer (Make: DUCOM), Model: TR-20 HTVT</b></p> <p><b><u>Scope of Work/Maintenance Visit:</u></b></p> <p><b>No. of Preventive Maintenance Visit : 01</b>  <b>No. of Calibration Visit : 01</b>  <b>No. of Break-down Maintenance visit : 01</b></p> <p><b>(1. AMC charges including labor and travel charges for one P.M. visit, one calibration visit &amp; one breakdown visit. 2. AMC charges including one day new user training session at the time of annual site AMC visit. Software patches and updates as per availability are also included. Phone and emails access to technical support should be provided during the AMC period. Spare parts and more than one breakdown visit are to be made available as per requirement on additional chargeable basis)</b></p> <p><b>N.B. : The work should be carry out at - CSIR-CMERI, M. G. AVENUE, DURGAPUR-713209, WEST BENGAL</b></p>	01 No.

Internet: <http://www.cmeri.res.in>, CMERI Telephone Directory : <http://www.cmeri.res.in/directory>  
 Help Desk : +91-343-6510 702, Fax : +91-343-2548204, Administration : +91-343-6510 301 / 2544282, Fax : +91-343-2545491

Business Development Group : +91-343-6510 327, E-mail : [pme@cmeri.res.in](mailto:pme@cmeri.res.in)

Stores & Purchase : +91-343-6510 333 / 332, Fax : +91-343-2546586, E-mail : [pur@cmeri.res.in](mailto:pur@cmeri.res.in)

Working Days : Monday – Friday, Working Hours : 09:30 – 18:00

## **TERMS AND CONDITIONS**

### **1 PRICES :**

- 1.1 The price quoted shall remain fixed during the contract period and shall not vary on any account. Applicable taxes shall be shown separately.
- 1.2 **Prices quoted / charged by the Bidder / Vendor should not exceed the prevailing rates charged by it from others for similar services. In this regard the Vendor should be provided a price reasonability certificate along with AMC quotation.**

### **2 PAYMENT**

- 2.1 Payment shall be made on within 30 days after completion of all Preventive Maintenance/Calibration visit/Breakdown visit during AMC period against submission of pre-receipted invoice duly supported by a Certificate issued by the user Group, CSIR-CMERI stating that the services have been performed satisfactorily along with service reports.

### **3 PERIOD OF CONTRACT**

- 3.1 The Maintenance Contract shall be valid for a period of one (01) year from the date of issue of work order.
- 3.2 **VALIDITY OF BID**
- 3.3 The offer should be valid for at least 90 days from the date of opening of Bids/Quotation.

### **4 SETTLEMENT OF DISPUTES AND ARBITRATION**

- 4.1 CSIR-CMERI and the Vendor shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Work Order / Contract. If, after twenty-one (21) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either CSIR-CMERI or the Vendor may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in dispute, and no arbitration in respect of this matter may be commenced unless such notice is given. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this Clause shall be finally settled by arbitration.
- 4.2 Disputes or difference shall be settled in accordance with the Indian Arbitration & Conciliation Act, 1996, the rules there under and any statutory modifications or re- enactments thereof shall apply to the arbitration proceedings. Any



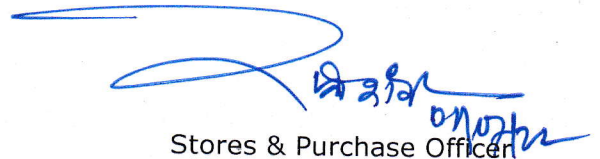
difference/dispute arising out of the agreement shall be referred to Delhi International Arbitration Centre (DIAC). Delhi High Court, New Delhi.

- 4.3 The venue of the arbitration shall be the place from where the Work Order or contract is issued.

## **5 APPLICABLE LAW**

- 5.1 The Contract/ work order shall be interpreted in accordance with the laws of the Union of India and all disputes shall be subject to a court of competent jurisdiction in Durgapur, West Bengal, India.
- 6.0 Wherever deemed necessary, Bidder shall be at liberty to question the Bidding Document, Bidding process and rejection of its Bid.
- 7.0 The AMC prices charged by the maintenance contractor/Service Provider should not exceed the prevailing rates charged by it from others for similar services. While claiming payment, the Service Provider is also to give a certificate to this effect in its bill/invoice.
- 8.0 The purchaser reserves its right to terminate the maintenance contract at any time after giving due notice without assigning any reason. The contractor will not be entitled to claim any compensation against such termination. However, while terminating the contract, if any payment is due to the contractor for maintenance services already performed in terms of the contract, these would be paid to it/ him as per the contract terms.
- 9.0 The AMC/work order will be awarded to the lowest evaluated responsive bidder.

Yours faithfully,



Stores & Purchase Officer